

? Fraud Prevention & Recovery Guide

Your comprehensive resource for identifying, preventing, and recovering from fraudulent activities

Understanding Fraud in the Digital Age

In today's interconnected world, fraud has become increasingly sophisticated. From fake property listings to impersonation scams, fraudulent activities cost individuals and businesses billions of dollars annually. At VerifyGo, we're committed to not only helping you prevent fraud but also assisting you in recovering from it when it occurs outside our platform.

Important Notice

Fraud can happen anywhere, even on trusted platforms. Always remain vigilant and follow the verification procedures outlined in this guide.

Remember that VerifyGo is here to help you navigate these challenging situations.

Common Types of Fraud You May Encounter

- **Property Scams:** Fake property listings where scammers pose as landlords or real estate agents, collecting deposits for properties that don't exist or they don't own.
- **Business Impersonation:** Fraudsters creating fake business profiles to collect payments for services or products never delivered.
- **Identity Theft:** Using stolen identities to conduct fraudulent transactions or open accounts.
- **Investment Frauds:** Promising high returns on investments that turn out to be pyramid schemes or non-existent opportunities.
- **Phishing Attacks:** Attempting to steal sensitive information through fake emails, websites, or messages.
- **Advance Fee Fraud:** Requesting upfront payments for services, loans, or opportunities that never materialize.

How VerifyGo Can Help You Fight Fraud

Analysis & Investigation Services

Our team of fraud investigation specialists can analyze your case, identify patterns, and gather crucial evidence to support your recovery efforts. We use advanced tools and techniques to trace digital footprints and uncover the identities of scammers.

Capital Recovery Assistance

If you've lost funds to scammers outside the VerifyGo platform, we can help you attempt to recover your capital. Our recovery specialists work with financial institutions, law enforcement, and international agencies to trace and freeze fraudulent transactions. While we cannot guarantee recovery, our success rate in assisting clients with recovery efforts is significantly higher than going alone.

Our recovery process includes:

- Transaction tracing and analysis
- Working with banks and payment processors
- Liaising with law enforcement agencies

- Legal documentation and support
- International cooperation for cross-border fraud

Scammer Capture & Prosecution

We work closely with cybercrime units and law enforcement agencies worldwide to help identify and capture fraudsters. Our evidence-gathering process is designed to meet legal standards for prosecution. When you report a fraud case to us, we:

- Document all evidence in a legally admissible format
- File official complaints with relevant authorities
- Provide expert testimony when needed
- Coordinate with international law enforcement for cross-border cases
- Support you through the legal process every step of the way

Easy Steps to Report Fraud on VerifyGo

Follow these simple steps to report fraudulent activity and initiate our recovery process:

1

Visit VerifyGo Platform

Go to www.verifygo.com and ensure you're on our official website. Look for the padlock icon in your browser to verify security.

2

Login to Your Account

Access your dashboard using your registered email and password. If you don't have an account, create one – it's free and takes less than 2 minutes.

3

Navigate to Contact Page

Click on the "Contact" or "Support" section in your dashboard. You can also directly visit verifygo.com/contact

4

Submit Fraudulent Request

Select "Report Fraud" from the dropdown menu. Fill out the form with all details about the fraudulent activity. Be as detailed as possible – include dates, amounts, screenshots, and any communication with the scammer.

5

Copy Your Ticket ID

After submission, you'll receive a unique Ticket ID. **COPY THIS IMMEDIATELY!** This ID is your reference for tracking your case and communicating with our support team.

6

Contact Live Support

Click on the live chat icon (bottom right corner) and provide your Ticket ID to the support agent. This ensures your case gets prioritized and you receive immediate attention.

Pro Tip

Keep your Ticket ID safe! You'll need it for all future correspondence regarding your case. We recommend saving it in a secure location and taking a screenshot.

Fraud Investigation & Recovery Fees

Initial Investigation Fee: \$200 - \$1,000 USD

The fee varies based on the complexity of your case:

- **\$200 - \$400:** Simple cases with clear evidence and straightforward tracking
- **\$401 - \$700:** Moderate complexity requiring cross-platform investigation
- **\$701 - \$1,000:** Complex international cases involving multiple jurisdictions

Note: This initial fee covers preliminary investigation, evidence gathering, and case filing. Additional recovery efforts may incur further costs, which will be discussed and approved by you before proceeding.

Important Fee Information

- Fees are non-refundable and cover the cost of investigation and administrative work
- We provide a detailed breakdown of all costs before proceeding
- No hidden charges – everything is transparent and agreed upon upfront
- Payment plans may be available for complex cases (subject to approval)

? Case Timeline and Updates

Understanding the Process Timeline

Fraud investigation and recovery is a complex process that can take time.

Here's what you can expect:

- **Initial Response:** Within 24-48 hours of submitting your request
- **Preliminary Investigation:** 3-7 business days
- **Evidence Gathering:** 1-3 weeks depending on complexity
- **Law Enforcement Liaison:** 2-6 weeks (varies by jurisdiction)
- **Recovery Attempts:** Can take several months for international cases

Tracking Your Case Progress

You can get updates on your fraud request ANYTIME by:

- **Dashboard Access:** Log into your VerifyGo account and visit the "My Cases" section to see real-time updates
- **Email Notifications:** You'll receive automated updates whenever your case status changes
- **Live Support:** Chat with our support team 24/7 using your Ticket ID
- **Weekly Summaries:** We provide weekly email summaries of investigation progress

- **Dedicated Case Manager:** Complex cases are assigned a dedicated manager who provides regular updates

24/7 Case Monitoring

Our system allows you to check your case status at any time, day or night. Simply visit your dashboard or contact our support team with your Ticket ID for immediate updates. We believe in complete transparency throughout the investigation process.

? Tips to Prevent Fraud



Always Verify

Use VerifyGo's verification services before making any significant payments or commitments.



Trust Your Instincts

If something feels too good to be true, it probably is. Take time to investigate before acting.



Secure Communications

Keep all communications within verified platforms. Be wary of moving conversations to unsecured channels.



Document Everything

Save all communications, receipts, and transaction records. They're crucial evidence if fraud occurs.

Need Immediate Assistance?

Email: fraud@verifygo.com

Emergency Fraud Hotline: +1 (888) 456-7890

Live Chat: Available 24/7 on our website

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